



# About us

## *DRG*

### *Services & Solutions*



*We are a consulting company with more than 40 years of experience. Providing solutions focused on control and manage business content, information and documents.*

## *Coverage*



*With offices located and distributed in strategic points of the Mexican territory, we provide service and technical support throughout the republic.*

## *Customer Focus*



*Our goal is to provide solutions to the daily problems of organizations for promoting digital transformation, agility and a resilient culture that allows us achieve business objectives in a timely and effective.*

# *Our services*



*Managed Print Services*



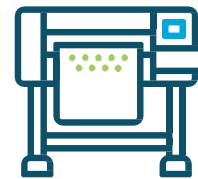
*Document Digitization*



*Content Management and Process Automation*



*High Production Printers and Digital Duplicators*



*Wide Format*



*Labeling and Coding Systems*

# *Labeling systems and coding*



 **Entendemos**  
tu negocio

 **DRG**  
Services & Solutions

# Products for every need:

- Mobile, desktop, industrial and kiosk printers.
- Bracelet printers.
- Credential printers.
- Bar code readers.
- Portable and forklift terminals.
- Supplies





# *Labeling systems and coding*

- Consultancy.
- Training.
- Maintenance policies.
- Sale and leasing of equipment.
- Sale of spare parts.
- Sale of consumables.
- Original and generic.

# *Labeling and Coding Systems*



- Optimize operations and productivity
- Gain new operational visibility Eliminate manual processes RFID solutions



# *Managed Print Services*



# Managed Print Services

## Our service:



- Backed by the leading manufactures in the market.
- Remote monitoring.
- Preventive and corrective maintenance.
- Personal implant option and/or 24/7 care.
- Assortment of consumables and spare parts.
- Service Policies.



# Managed Print Services

## Our service Channels:

### *Customer portal:*

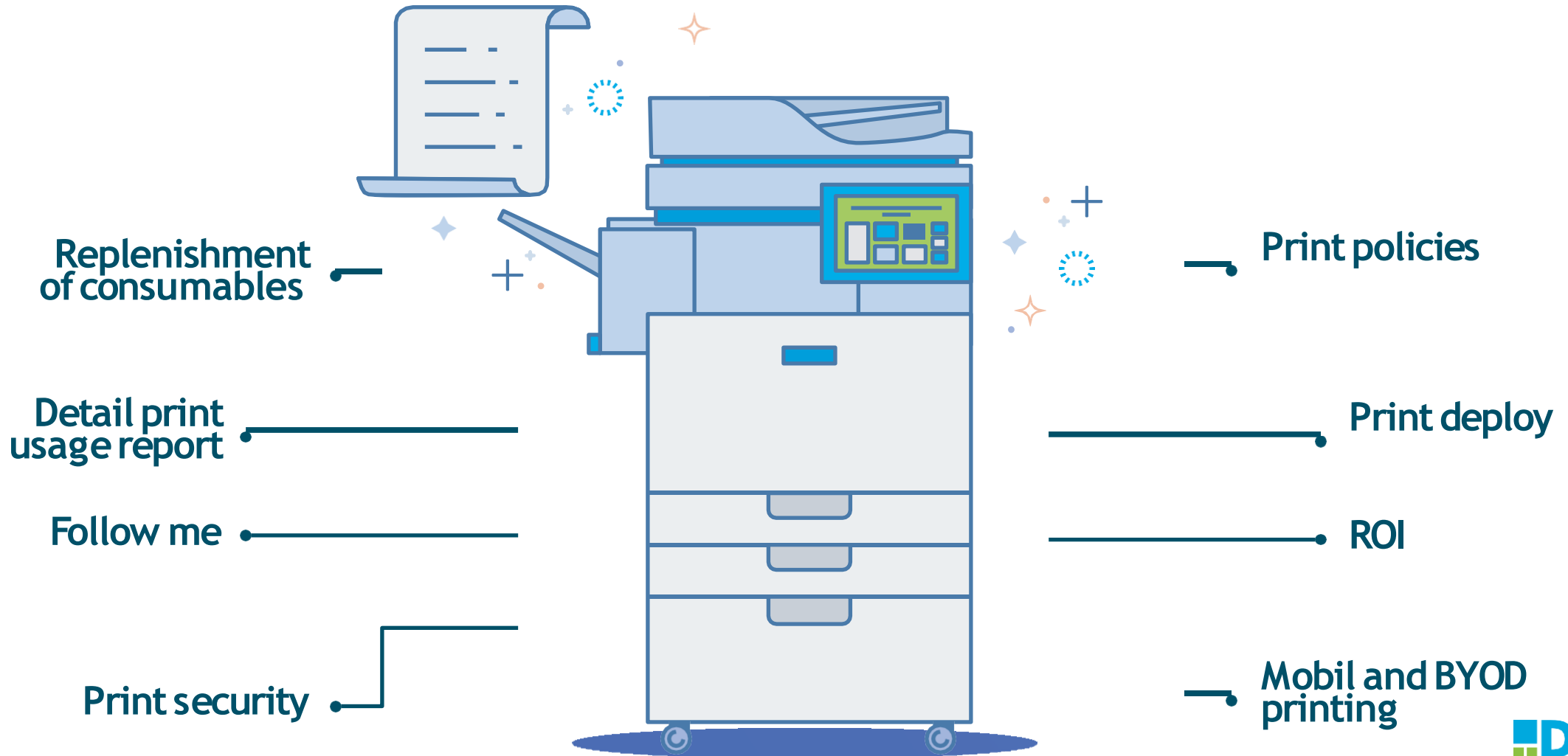
- Incident reporting through cases.
- Priorities are established according to the identified failure.
- Case status monitoring.
- Visualization of the status of the installed equipment.

### *QR code on equipment:*

- All equipment has a QR code.
- When scanning the code of the equipment to be reported, an email is sent with the necessary information.



# Managed Print Services



# Managed Print Services



## Alerts for supply of consumables.

Scheduled alerts and the constant review of the toner levels in your devices, allows you to schedule and notify the shipment of consumables that are about to be shipped.

## Technical assistance for preventive maintenance.

Notification via email of the visit to preventive maintenance of your equipment.

## Device status

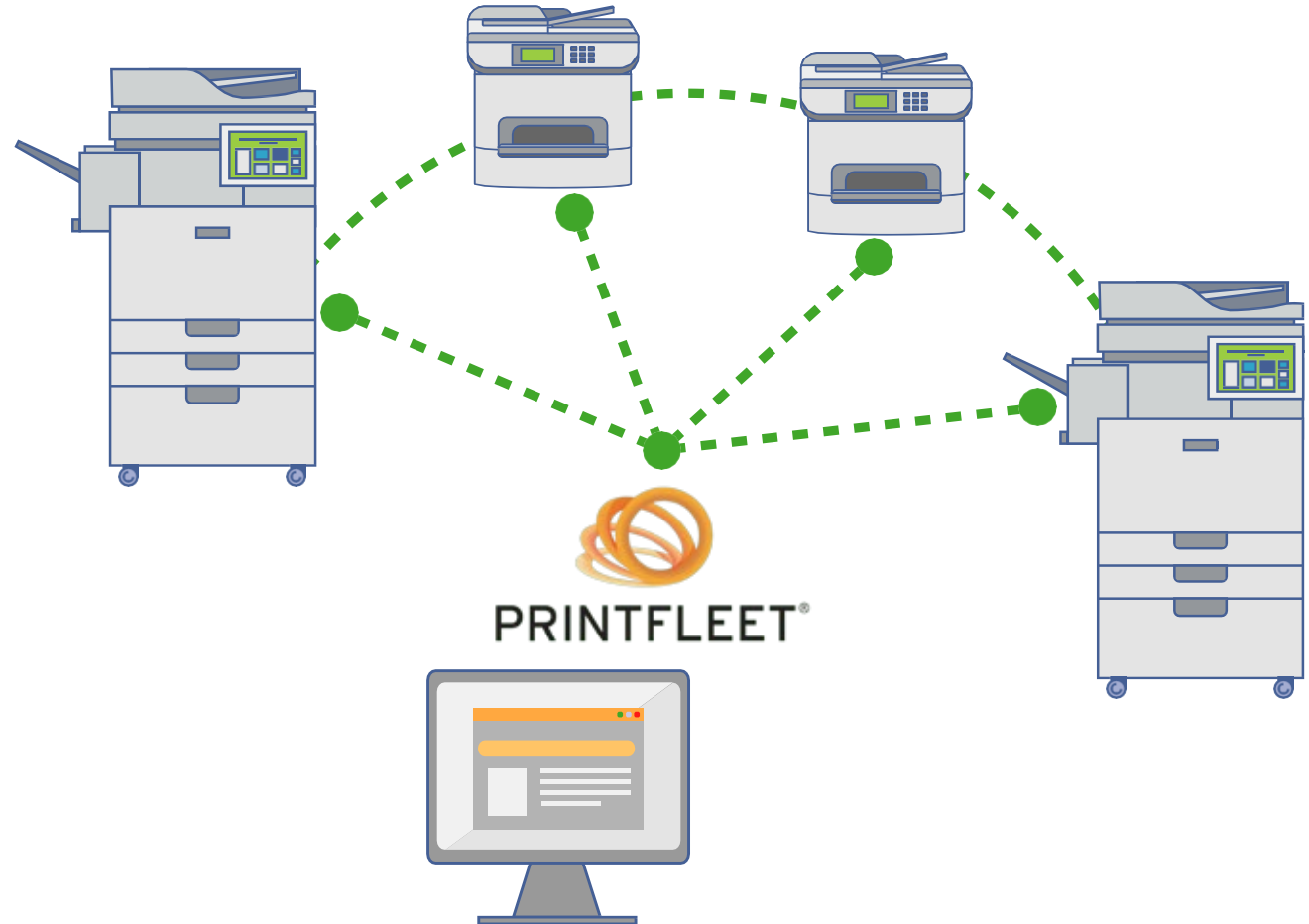
Detailed monitoring in real time when there is a report of failure.

## Remote meter socket

Alerts programmed for taking readings of all the devices with exact cut-off dates.

## Simple, safe and transparent

Installing the software on a PC or server to collect the information of the devices connected to the network.

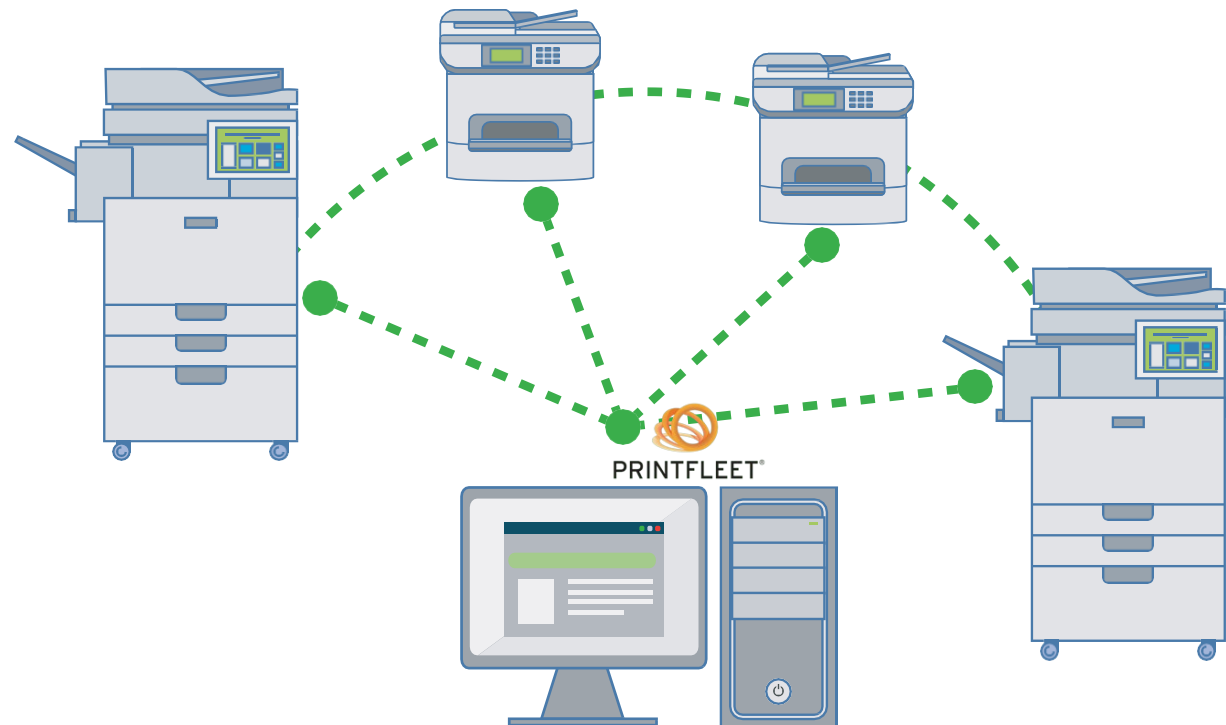


# Managed Print Services

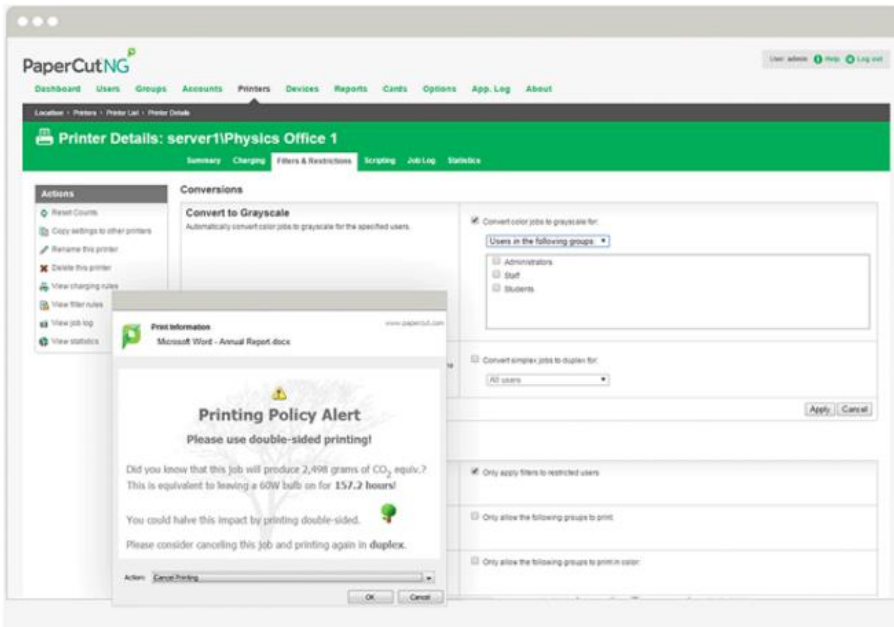
## Dashboard of impact on the environment



## Supervise, control and manage efficiently the usage of all MFP's fleet



## Advanced printing policies:



- Creation of custom policies (not only limit the color).
- Implement weekly, daily quotas and budgets, etc.
- Responsible use of printing.
- Use of open source for the creation of advanced policies (application restriction, cost, etc.)

# Managed Print Services

## Reduces environmental impact

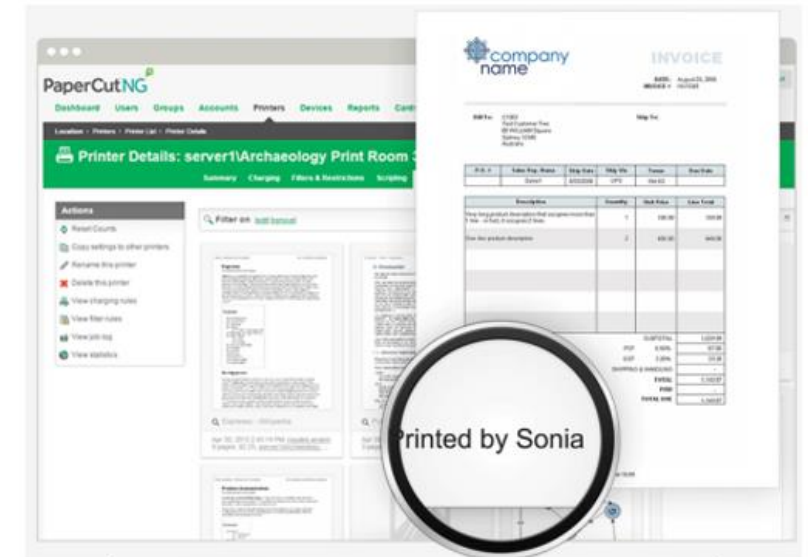
*Our managed print services solutions can:*

- *Automatically route large jobs to high-volume devices.*
- *Reject printing of emails via print policies with pop-up notices.*
- *Encourage duplex printing.*
- *Reject or disable color printing by group of users.*



## Watermark printing and file viewing.

- *Prints watermarks and digital strings on documents.*
- *Viewing of printed files for auditing.*
- *Avoid information theft and forgotten jobs.*



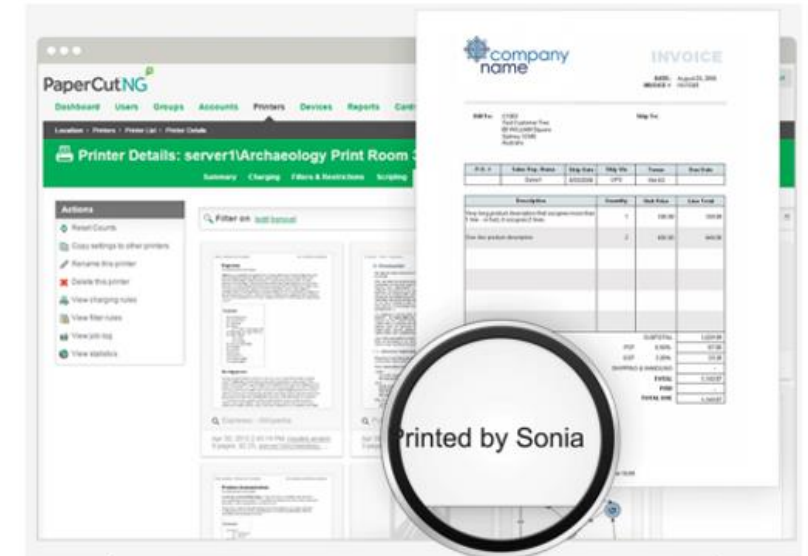
# Information to make decisions.



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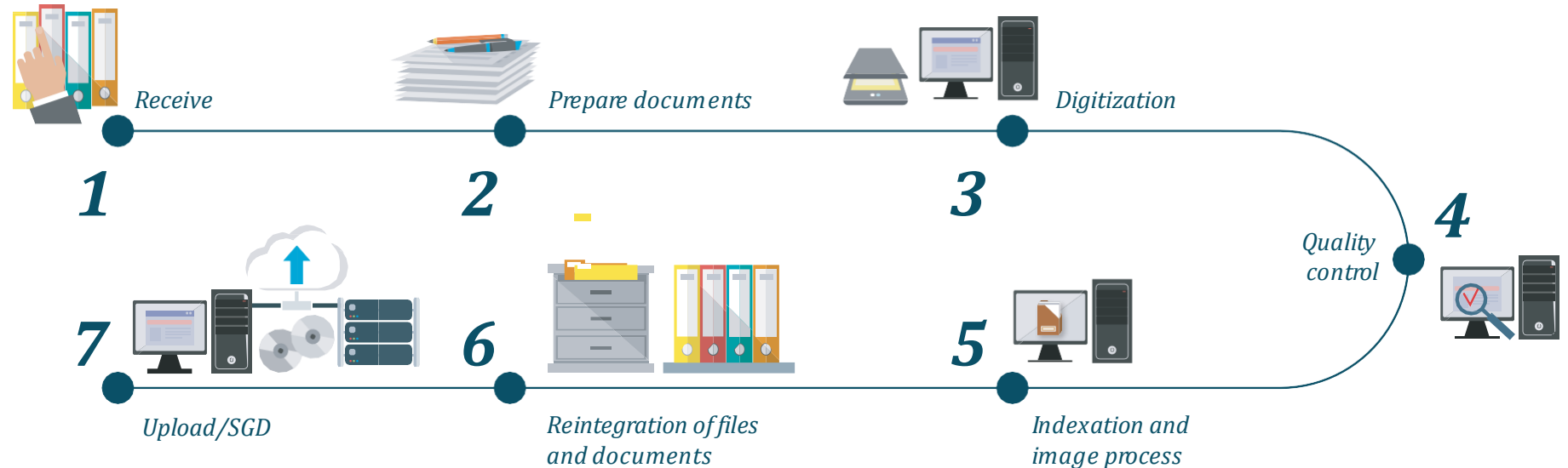
### Reports.

- *Usage reports, by company, user, printer, etc*
- *Resource use comparisons.*
- *Consumption reports.*
- *Savings reports.*
- *Real-time activity.*
- *Audit of the use of the system.*
- *Automatic report scheduling.*



# Document Digitization Services

*Keep all your information **secure and easy to access**, with an efficient digitization process.*

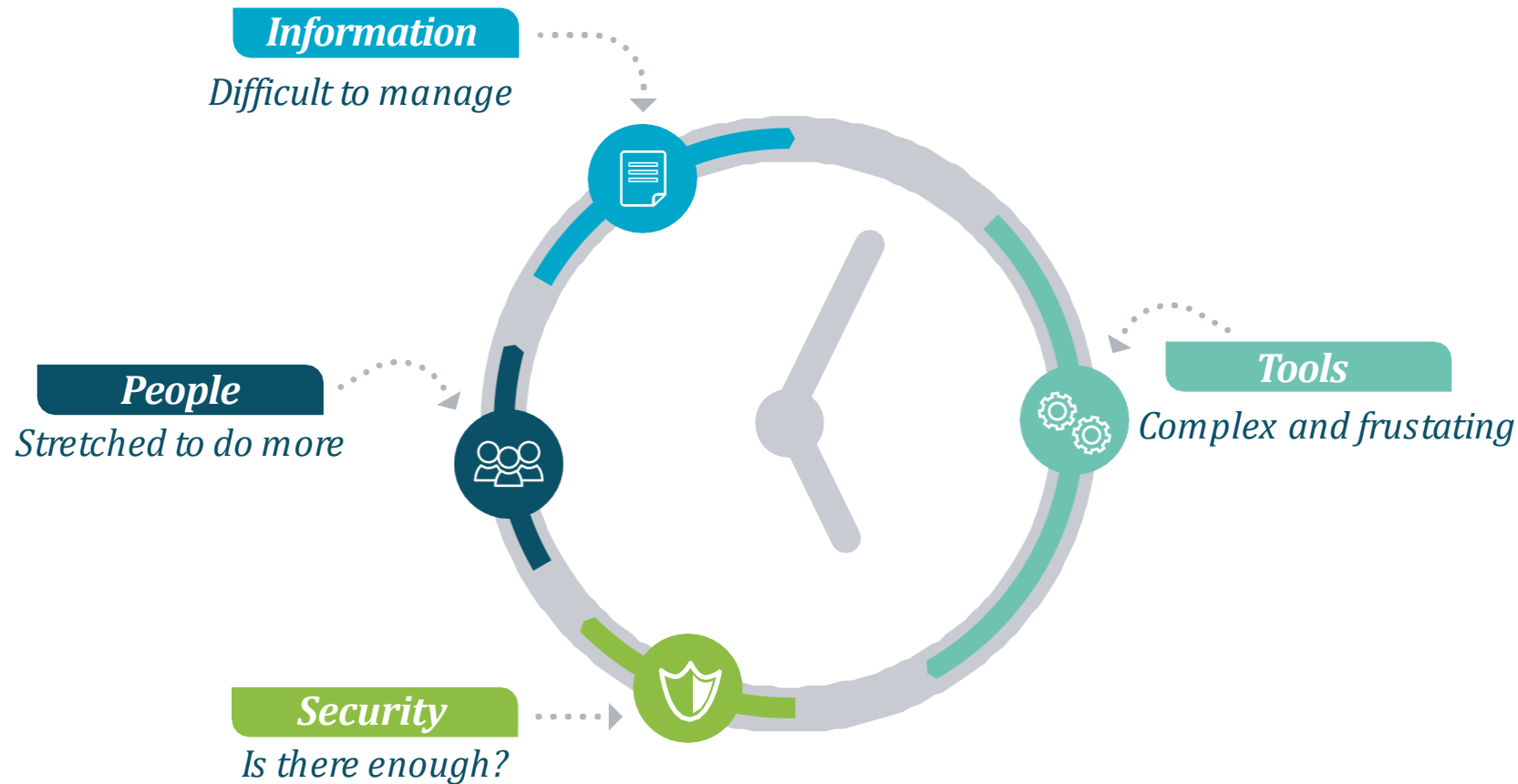


# *Content Management and Process Automation*



# Content Management and Process Automation

*Re challenges of every company today*



# Content Management solve these challenges

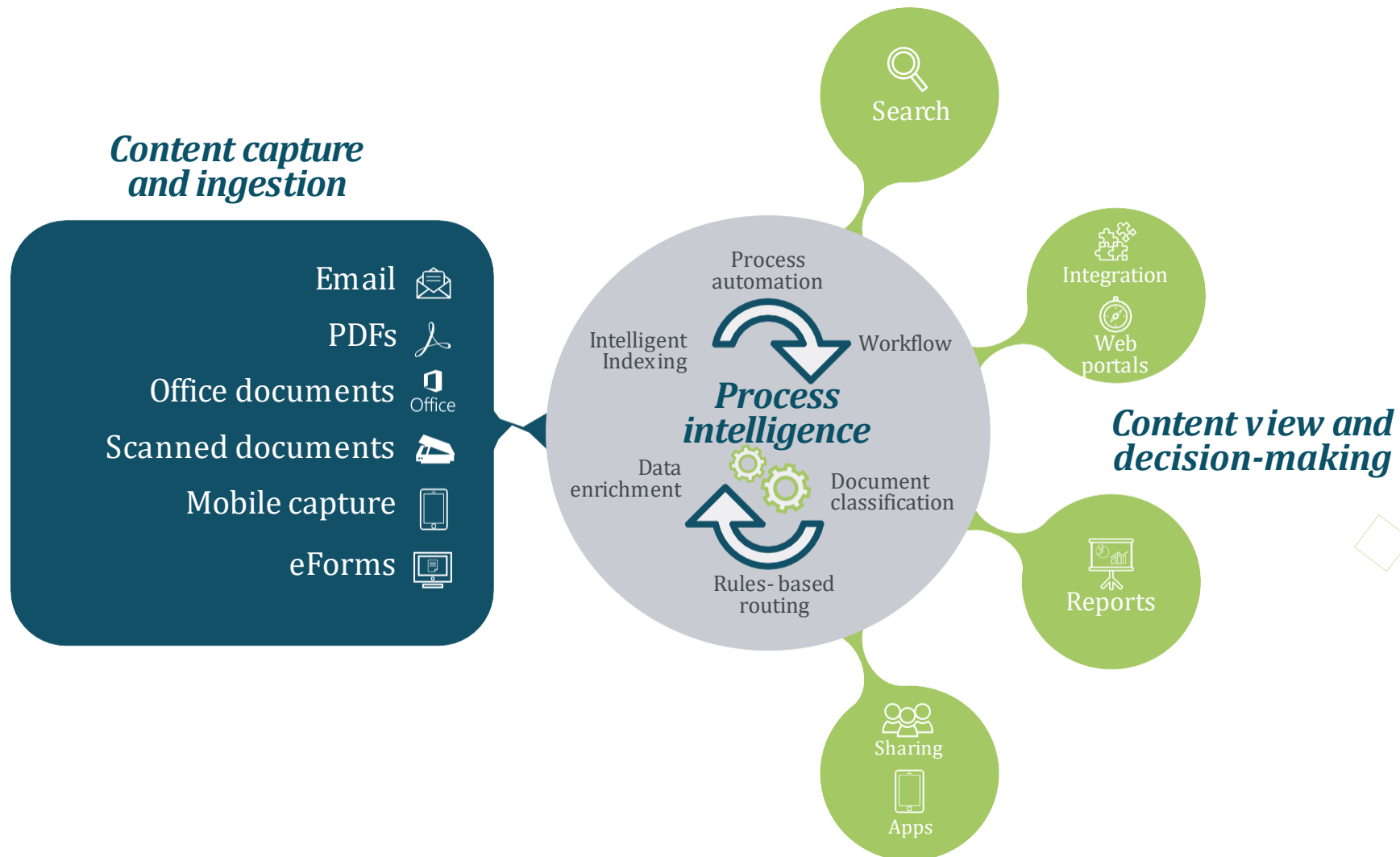


- *Remove paper and regain cost savings on paper, printing, storage*
- *Share digitized files*

- *Intelligently index everything*
- *Search content and META*
- *Secure documents*
- *Use mobile devices to capture and access (with additional charge)*
- *Meet regulatory compliance*
- *Start records management*
- *Integrate with CRM, ERP and other apps*

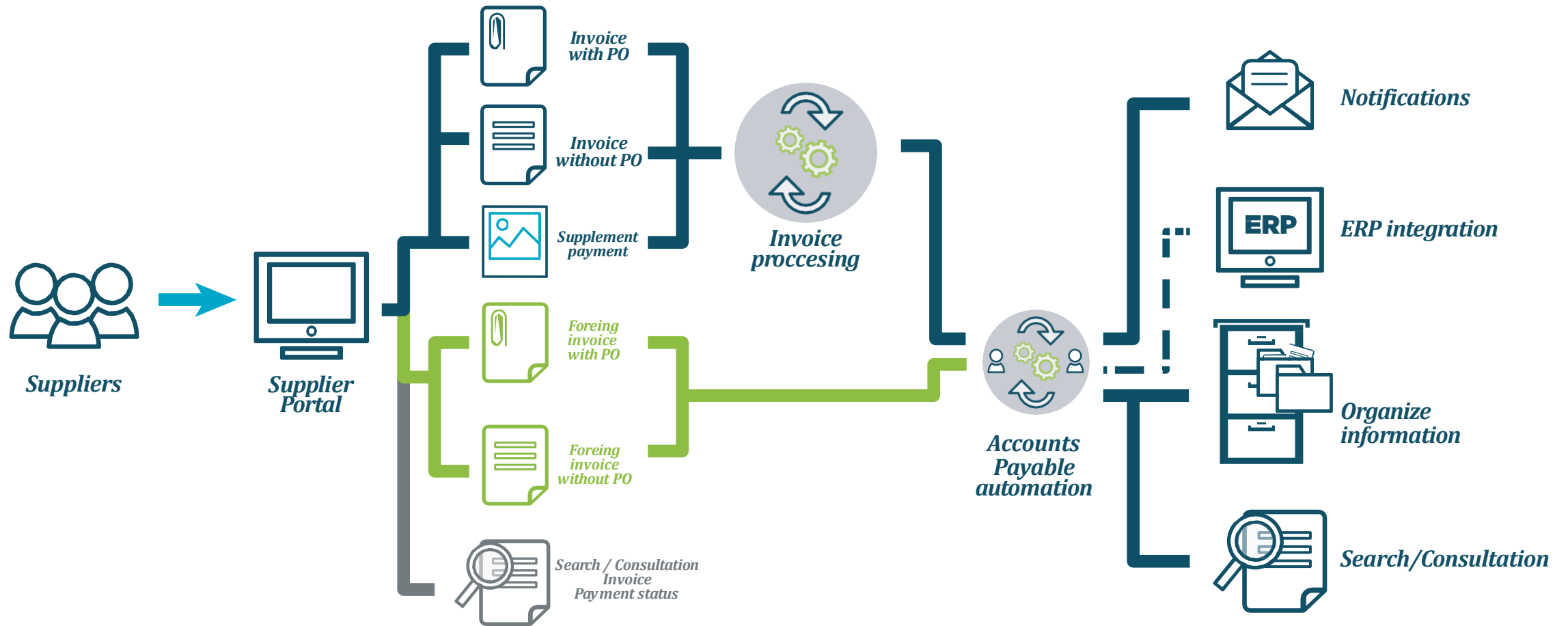
- *Turn business rules into real action*
- *Configure workflow for adaptive work environment*
- *Resolve process bottlenecks*
- *Optimize staff for exceptions*
- *Improve customer service*

# Content Management and Process Automation

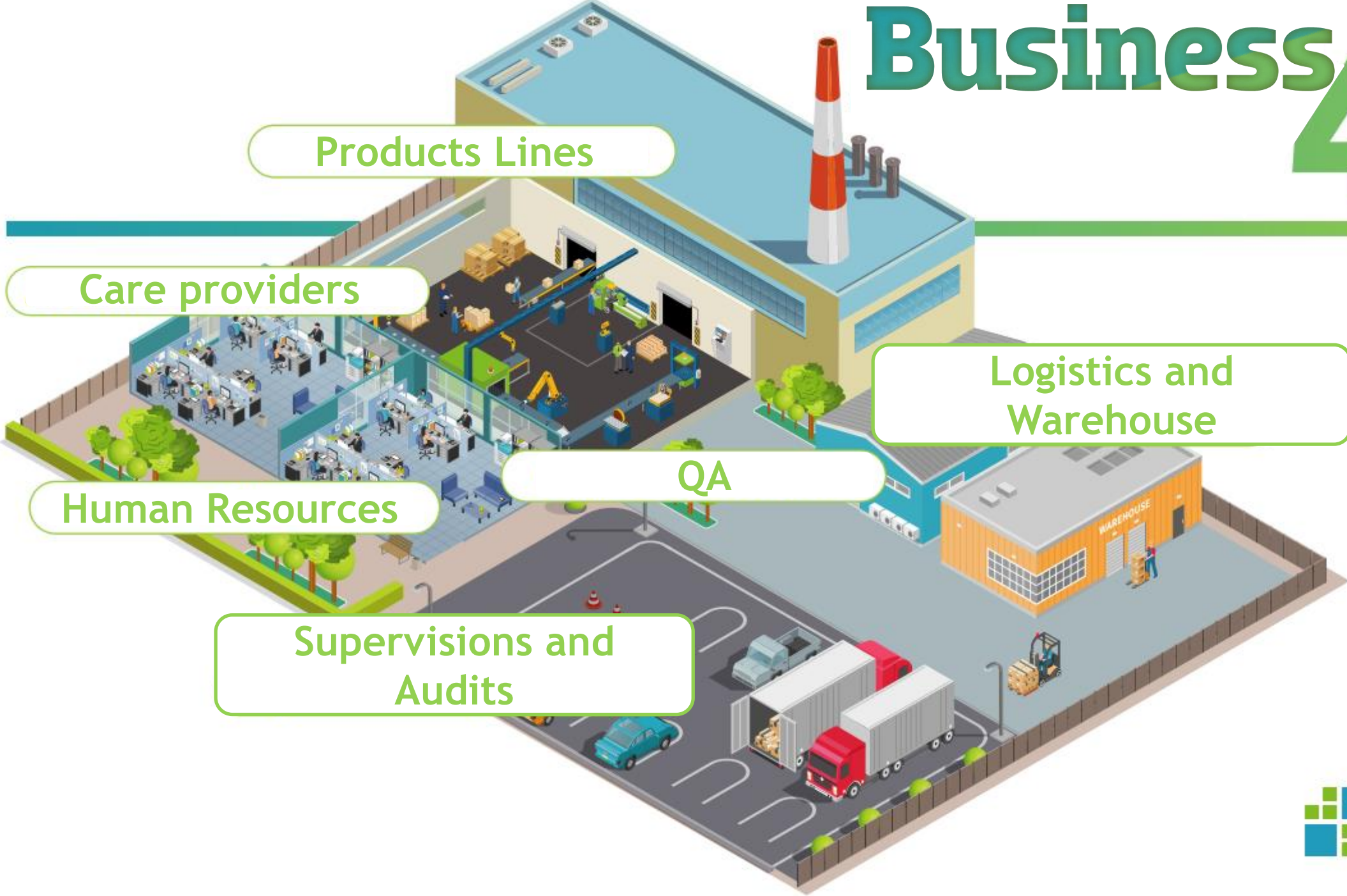


# Accounts Payable Workflow

*What can Content Management Services do for my organization?*



# Business 4.0



Products Lines

Care providers

Logistics and Warehouse

QA

Human Resources

Supervisions and Audits

# Our Clients

Regardless of the focus of each industry, DRG Services & Solutions helps solve the challenges that companies face on a daily basis. A sample of those who trust our consulting and solutions.



**ParkOhio**





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